



Streamline Issues and Quality Management

One-stop-shop to support traditional quality management programs

Leverage RegScale's AI and CCM pipelines -- our purposeful automation engines -- that operate independently but are tightly coupled to automate the manual tasks of GRC.

CCM Delivers

Automation Pays

60%

Reduction in audit prep & response

Less Data Entry

80%

reduction in manual writing using RegML

RegScale's CCM platform provides a comprehensive solution for managing a quality program, including audit/assessment scheduling, issues management, corrective actions, causal analysis, automated workflows, and requirements/checklist management.

Leverage CCM for Issues Management

- **Audit Scheduling** - track recurring assessments, scope audits, and track results
- **Checklist Audits** - define assessment criteria or lines of inquiry and use them to conduct assessments
- **Issues Management** - drive continuous improvement by documenting issues, fixing them, and tracking improvements over time
- **Corrective Actions** - assign tasks to correct issues and track progress in real-time in our collaborative Kanban boards
- **Causal Analysis** - get to the root cause of problems and document the failure points that lead to the problem so that you prevent a recurrence

Key Benefits to Issues Management with CCM

- Provides a **single system of record** to support a traditional quality management program
- **Manage and track** audits, issues, and corrective actions
- Drive **continuous improvement** with causal analysis and corrective actions
- **Ensure compliance** with formal audit checklists
- **Streamline evidence management** for audits
- **Eliminate manual approval** processes with automated workflows and electronic signatures
- Drive formality in the **conduct of operations**
- **Retire** legacy systems, spreadsheets, and **manual processes**

Quality & Issues Management – Key Features



Recurring Assessments



Analytics/ Reporting



Audit Checklists



Lines of Inquiry



Issues Module



Kanban Board



Causal Analysis System



Issue Screening



Data Calls



Electronic Signatures



Questionnaires



Automated Workflows



Webhooks



Alerts/ Notifications

RegML

Author & Reviewer

Who's Living in the CCM Fast Lane



RegScale's CCM platform provides a comprehensive solution for managing a quality program, including audit/assessment scheduling, issues management, corrective actions, causal analysis, automated workflows, and requirements/checklist management. Stay always audit ready, reduce costs, and improve your compliance posture to pass audits with ease.

Ready to get started?

